ERIC BURMEISTER

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PROFESSIONAL EXPERIENCE

Data Engineer • **NavMD** • *August 2024 to Present*

- Led the automation of manual file cleaning and prep, saving over $40k in processing labor annually.
- Managed rollout of automation effort and development of Python script kits across maps.
- Created and maintained a shared library of Python script kits and commonly used SQL scripts.
- Developed several operational tools (Python, SQL, Excel) and apps (Podio) to streamline workflows.
- Maintained and updated ETL logic of T-SQL stored procedures and Domo Workbench jobs.
- Identified opportunities and implemented fixes to address overnight ETL failures.
- Significant experience troubleshooting pipeline failures across ADF, SSMS, Domo, and ingestion tools.
- Worked with external partners to uncover overdue opportunities to optimize server-side resources.
- Built a claims monitoring workflow to enable proactive client outreach.
- Designed and led training on internal processes to consolidate fragmented efforts across teams.
- Assisted with escalation of Zendesk support tickets to investigate and address data quality concerns.

Owner / Certified Technician • **Simple Fitness** • *March 2017 - December 2025*

- Started as an onsite service provider and expanded to include local/e-commerce sales, multi-year preventive contract maintenance programs, multi-tier residential membership plans, software development (and licensing), and certifications through nearly all major equipment manufacturers.
- Independently built a $350k+ annual revenue by executing $150k+ in local service contracts and sales (including $70k+ in maintenance agreements) and generating $200k+ in e-commerce efforts.
- To manage operations and serve 1,500+ clients since 2017, I was able to leverage heavy automation (via Zapier and a few custom APIs) to connect my tools - commercial-grade service software (BlueFolder), Zoho Books, Zoho CRM, WordPress, Shopify, QBO, YouCanBook.me, Mailchimp, and the Google suite.

Product Developer • **EquipmentShare.com, Inc.** • *November 2019 - March 2020*

- Spearheaded the complete rebuild of Podio apps and database infrastructure within 45 days, optimizing reproducibility and cutting the new branch onboarding process by 75%.
- Designed and developed scalable databases and operational apps, managing the onboarding and support of over 1,000 users across operations, sales, HR, IT, legal, engineering, and leadership teams.
- Partnered with the CFO to automate a complex 67-step financing process, drastically reducing the time required by their team to close loans and accelerating the startup's funding capabilities.
- Built a custom inventory management app (hosted on a self-maintained Windows laptop server) to enable access for on-site rental/equipment sales reps to real-time (15-minute lag) inventory data independently, reducing unnecessary daily admin calls, which cut admin time and increased sales.

EDUCATION

Simpson College • **Bachelor of Arts** • *Business Management*